



Unlimited Phone FEATURES GUIDE

| Feature | Description | Enable Code | Disable Code |
|-------------------------------|---|-------------|--------------|
| Voicemail | To access voicemail simply dial your phone number and press * during your voicemail greeting. Then follow the prompts. | | |
| Caller ID | Displays the caller's telephone number and name when available. Requires a telephone with Caller ID display capability. | | |
| Block Caller ID | Blocks presentation of your telephone number on all outgoing calls. Enable mode blocks caller ID presentation from called party. | *67 | *68 |
| Call Waiting | Tone alert notifies you of an incoming caller during active call. Press FLASH or hook switch to place current call on hold and answer incoming call. Press FLASH or hook switch to switch between calls. | *56 | *57 |
| 3-way Calling | During call press FLASH or hook switch momentarily. Current call is placed on hold. Three short beeps will sound followed by dial tone. Dial 3 rd party. Press FLASH or hook switch to join all parties. | | |
| Call Transfer | During call press FLASH or hook switch momentarily. Current call is placed on hold. Three short beeps will sound followed by dial tone. Dial 3 rd party. For attended transfer, press FLASH or hook switch to join all parties and then hang up. For blind transfer, hang up after 3 rd party begins to ring. | | |
| Last Call Return | Dials number of last caller. | *69 | |
| Auto Redial | Dials last number called. If busy, announcement will play. Hang up and feature will monitor the line for up to 30 minutes. When both lines are idle, phone will give special ring. Pick up handset and you will automatically be connected to number. | *66 | *86 |
| Online account manager | Visit http://phone.digis.net to manage your account, set up voicemail, call forwarding, check international rates, check calls and general account configuration. To log in use your phone number and password as written on your Linksys Phone Adapter. | | |
| Long Distance Calling | For calls outside of your local calling area dial the area code and number. No toll charges apply for calls within the United States. | | |
| International Calling | Start by dialing 011 followed by the country code and any remaining digits. International calls may be followed by a brief pause before connecting. All international calls and calls to US territories will be billed at the current rate for the destination dialed. | | |



Unlimited Phone TROUBLESHOOTING

| Issue | Resolution |
|--|---|
| No dial tone but lights are on. | If unit becomes unresponsive or has no dial tone, unplug the power from the phone adapter for 15 seconds then plug back in. The unit will reboot. Check to make sure all three lights on the phone adapter turn on. If lights do not come on see specifics below. |
| No lights are on. | Check to make sure power supply is plugged into live outlet. Check power connection on the phone adapter and make sure it is secure. If power is reconnected, the unit will take a few seconds to reboot. |
| Ethernet light is not on <u>or</u> power light is flashing. | If the ethernet or second light is not on or power light is flashing, then the unit does not have connectivity to the network or Internet. Check to make sure your Internet connection is on. You may test your Internet connection by opening a browser on your computer. If browser has connectivity, power cycle the phone adapter by unplugging the power for 15 seconds then plugging the power back in. The unit will reboot. Check to make sure all three lights on the phone adapter turn on. |
| Phone light is not on. | If the phone or third light is not on, power cycle the phone adapter by unplugging the power for 15 seconds then plugging the power back in. The unit will reboot. Check to make sure all three lights on the phone adapter turn on. |
| Fax will not send. | Faxing is not guaranteed. However, faxing is more likely to function properly if fax baud rate set to slower speeds. |
| Technical Support | 1-888-DIGIS-88 support@digis.net Monday-Friday: 8:00am - 8:00pm Saturday-Sunday: 10:00am - 6:00pm Online account management: http://phone.digis.net . Your login ID and password are written on your phone adapter. For the latest international rates visit http://phone.digis.net and click on "International Rates" on the top navigation bar. |